

**CBL 8.3**

Section 1 Questions 1-10

Questions 1-3

Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

<b>Rented Properties</b>	
<b>Customer's Requirements</b>	
Name	Steven Godfrey
No. of bedrooms:	4
Preferred location:	in the 1. _____ area of town
Maximum monthly rent:	2. £ _____
Length of let required:	3. _____
Starting:	September 1st

Questions 4-8

Complete the table below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

Address	Rooms	Monthly rent	Problem
Oakington Avenue	living/ dining room, separate kitchen	£550	No 4. _____
Mead Street	large living room and kitchen, bathroom and a cloakroom	£580	The 5. _____ is too large
Hamilton Road	living room, kitchen, diner and a 6. _____	£550	too 7. _____
Devon Close	living room, dining room, small kitchen	8. £ _____	none

Questions 9 and 10

Choose **TWO** letters, A-E.

Which **TWO** facilities in the district of Devon Close are open to the public at the moment?

- A. museum
- B. concert hall
- C. cinema
- D. sports centre
- E. swimming pool

Section 2

Questions 11-20

Questions 11-16

Complete the notes below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

<b>THE NATIONAL ARTS CENTER</b>	
Well known for:	11. _____
Complex consists of:	concert rooms
	theatres
	cinemas
	art galleries
	public library
	restaurants
Historical background:	a 12. _____
	1940 – area destroyed by bombs
	1960s-1970s – Centre was 13. _____ and built in 14. _____ - opened to public
Managed by:	the 15. _____
Open:	16. _____ days per year

Questions 17-20

Complete the table below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Day	Time	Event	Venue	Ticket price
Monday and Tuesday	7.30 p.m.	'The Magic Flute' (opera by Mozart)	17. _____	from £8.00
Wednesday	8.00 p.m.	18. _____ (Canadian Film)	Cinema 2	19. £ _____
Saturday and Sunday	11 a.m. to 10 p.m.	20. _____ (art exhibition)	Gallery 1	free

Section 3

Questions 21-30

Questions 21-26

Choose the correct letter A, B or C.

**Latin American Studies**

21. Paul decided to get work experience in South America because he wanted

- A. to teach English there.
- B. to improve his Spanish.
- C. to learn about Latin American life.

22. What project work did Paul originally intend to get involved in?

- A. construction.
- B. agriculture.
- C. tourism.

23. Why did Paul change from one project to another?

- A. His first job was not well organized.
- B. He found doing the routine work very boring.
- C. The work was too physically demanding.

24. In the village community, he learnt how important it was to

- A. respect family life.
- B. develop trust.
- C. use money wisely.

25. What does Paul say about his project manager?

- A. He let Paul do most of the work.
- B. His plans were too ambitious.
- C. He was very supportive of Paul.

26. Paul was surprised to be given

- A. a computer to use.
- B. so little money to live on.
- C. an extension to his contract.

Questions 27-30

What does Paul decide about each of the following modules?

Write the correct letter A, B or C next to questions 27-30.

- |                      |
|----------------------|
| A. He will do this.  |
| B. He might do this. |
| C. He won't do this. |

**Module**

27. Gender studies in Latin America \_\_\_\_\_

28. Second language Acquisition \_\_\_\_\_

29. Indigenous women's Lives \_\_\_\_\_

30. Portuguese language studies \_\_\_\_\_

Section 4

Questions 31-40

Questions 31-34

Choose the correct letter A, B or C.

**Trying to repeat success**

31. Compared to introducing new business processes, attempts to copy existing processes are
- A. more attractive.
  - B. more frequent.
  - C. more straightforward.
32. Most research into the repetition of success in business has
- A. been done outside the United States.
  - B. produced consistent findings.
  - C. related to only a few contexts.
33. What does the speaker say about consulting experts?
- A. Too few managers ever do it.
  - B. It can be useful in certain circumstances.
  - C. Experts are sometimes unwilling to give advice.
34. An expert's knowledge about a business system may be incomplete because
- A. some details are difficult for workers to explain.
  - B. workers choose not to mention certain details.
  - C. details are sometimes altered by workers.

Questions 35-40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

**Setting up systems based on an existing process**

**Two mistakes:**

Manager tries to:

- improve on the original process
- create an ideal 35. \_\_\_\_\_ from the best parts of several processes

**Cause of problems**

- information was inaccurate
- comparison between the business settings was invalid
- disadvantages were overlooked e.g. effect of changes on 36. \_\_\_\_\_

**Solution**

- change 37. \_\_\_\_\_
- impose rigorous 38. \_\_\_\_\_
- copy original very closely:
  - physical features of the 39. \_\_\_\_\_
  - the 40. \_\_\_\_\_ of original employees

**Answers – CB L 8.3**

1. central
2. 600
3. 2 year(s)
4. garage
5. garden
6. study
7. noisy
8. 595
- 9&10. B, E (IN EITHER ORDER)
11. classical music/(classical/music) concerts
12. bookshop/bookstore
13. planned
14. 1983/(the) 1980s
15. City Council
16. 363
17. (the) Garden Hall
18. Three Lives
19. 4.50
20. Faces of China
21. C
22. C
23. A
24. B
25. C
26. A
27. C
28. A
29. B
30. C
31. B
32. B
33. B
34. A
35. combination/system
36. safety
37. attitude(s)
38. control(s)
39. factory/factories
40. skills

