

CBL 5.3

Section 1

Questions 1-10

Complete the form below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

MINTONS CAR MART	
Customer Enquiry	
Make:	Lida
Engine size:	1. _____
Model:	Max
Type of gears:	2. _____
Preferred color:	3. _____ blue
FINANCE	
Customer wishes to arrange	4. _____
Part exchange?	yes
PERSONAL DETAILS	
Name:	Wendy 5. _____
Title:	6. _____
Address:	20, Green banks 7. _____ Hampshire
Postcode:	GU8 9EW
Contact number:	(for 8. _____ only) 0798257643
CURRENT CAR	
Make:	Conti
Model:	Name: 9. _____
	Year: 1994
Mileage:	maximum 70,000
Color:	metallic grey
Condition:	10. _____

Section 2

Questions 11-20

Questions 11 and 12

Choose TWO letters A-E.

What **TWO** advantages does the speaker say Rexford University has for the students he is speaking to?

- A. higher than average results in examinations
- B. good transport links with central London
- C. near London Airport
- D. special government funding
- E. good links with local industry

Questions 13-15

Choose the table below.

Write **NO MORE THAN ONE WORD** for each answer.

- When application is received, confirmation will be sent
- Application processing may be slowed down by
 - postal problems
 - delays in sending 13. _____
- University tries to put international applicants in touch with a student from the same 14. _____ who can give information and advice on
 - academic atmosphere
 - leisure facilities
 - English 15. _____ and food
 - what to pack

Questions 16-20

Choose the correct letter, A, B or C.

16. The speaker says international students at UK universities will be

- A. offered accommodation with local families.
- B. given special help by their lecturers.
- C. expected to work independently.

17. What does the speaker say about university accommodation on campus?

- A. Most places are given to undergraduates.
- B. No places are available for postgraduates with families.
- C. A limited number of places are available for new postgraduates.

18. Students wishing to live off-campus should apply

- A. several months in advance.

- B. two or three weeks in advance.
- C. at the beginning of term.

19. The university accommodation officer will

- A. send a list of agents for students to contact.
- B. contact accommodation agencies for students.
- C. ensure that students have suitable accommodation.

20. With regard to their English, the speaker advises the students to

- A. tell their lecturers if they have problems understanding.
- B. have private English lessons when they arrive.
- C. practise their spoken English before they arrive.

Section 3 Questions 21-30

Choose the table below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** for each answer.

Feedback Form

Course: Communication in Business

Course code: CB162

Dates: From 21._____ to 22._____

Please give your comments on the following aspects of the course:

	Good Points	Suggestions for Improvement
Course organisation	<ul style="list-style-type: none"> • 23. _____ • useful to have 24. _____ at beginning of course 	<ul style="list-style-type: none"> • too much work in 25. _____ of the course – could be more evenly balanced
Course delivery	<ul style="list-style-type: none"> • good 26. _____ 	<ul style="list-style-type: none"> • some 27. _____ sessions went on too long
Materials and equipment	<ul style="list-style-type: none"> • good 28. _____ 	<ul style="list-style-type: none"> • not enough copies of key texts available • need more computers
Testing and evaluation	<ul style="list-style-type: none"> • quick feedback from oral presentations • marking criteria for oral presentations known in advance 	<ul style="list-style-type: none"> • too much 29. _____ • can we know criteria for marking final exams?
Other comments	<ul style="list-style-type: none"> • excellent 30. _____ 	

Section 4

Questions 31-40

Questions 31-35

Complete the sentences below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

HOUSEHOLD WASTE RECYCLING

31. By 2008, carbon dioxide emissions need to be _____ lower than in 1990.

32. Recycling saves energy and reduces emissions from landfill sites and _____.

33. People say that one problem is a lack of ' _____ ' sites for household waste.

At the 'bring banks', household waste is sorted and unsuitable items removed.

34. Glass designed to be utilised for _____ cannot be recycled with other types of glass.

35. In the UK, _____ tons of glass is recycled each year.

Questions 36-40

Choose the table below.

Write **NO MORE THAN THREE WORDS** for each answer.

Companies working with recycled materials		
Material	Company	Product that the company manufactures
glass	CLF Aggregates	material used for making 36. _____
paper	Martin's	office stationery
plastic	Papersave	37. _____ for use on farms
	Pacrite	38. _____ for collecting waste
	Waterford	39. _____
	Johnson & Jones	40. _____

Answers – CB L 5.3

1. 1.4 litres/ 1.4 liters
2. automatic
3. light/ sky
4. credit
5. Harries
6. doctor/ dr
7. Alton
8. messages
9. Lion
10. reasonable
11. & 12. C, E (IN EITHER ORDER)
13. references
14. country
15. weather
16. C
17. C
18. A
19. B
20. C
21. 5th May
22. 16th July/ Friday 16th July
23. clear / was clear
24. (an/the) outline/ (a/the) course outline
25. (the) 2nd half
26. (standard of) teaching/ (standard of) teachers
27. discussion/ group discussion
28. handouts
29. written work
30. student support/ support for students
31. 12.5%
32. incineration plants
33. drop-off
34. cooking
35. 500,000
36. roads
37. soil conditioner
38. containers
39. pencils
40. business cards